one communications – Yealink T60 Quick Reference

Features	Instructions
Dialing out	Lift the handset + (Phone no.) + [#] Note: No need to dial [9] before the phone no.
Intercom dialing	Lift the handset + (Extension no.) + [#]
Intercom dialing (using "busy lamp")	Lift the handset + [Busy lamp for that ext.]
Last number redial	Lift the handset + [RD]
Speed dialing	To dial: Lift the handset + [**] + (code no. 00 - 99) + [#]
Volume adjustment	Ringtone: [VOLUME UP] or [VOLUME DOWN] to decrease or increase Voice: Lift the handset + [VOLUME UP] or [VOLUME DOWN] to decrease or to increase
Holding call	To hold: (Call connected) + [HOLD] To retrieve: (Call held) + [HOLD]
Call waiting	To answer: (Busy tone sounds) + [Flashing line button] To set: [*] [1] [7] + [#] To cancel: [#] [1] [7] + [#]
All call forwarding	To set: [*] [0] [5] + (phone/ extension no.) + [#] To cancel: [#] [0] [5] + [#]
All call forwarding (remote setting)	Use any other phone: (Dial 2205 1111 or 2562 0111) + (Your phone no.) + [#] + (Voicemail passcode) + [#] + [3]
Busy call forwarding	To set: [*] [2] [5] + (phone/ extension no.) + [#] To cancel: [#] [2] [5] + [#]
No answer call forwarding	To set: [*] [3] [5] + (phone/ extension no.) + [#] To cancel: [#] [3] [5] + [#]
Do not disturb (DND)	[*] [0] [1] + [#] [#] [0] [1] + [#]
Call transfer - Blind transfer	(Call connected) + [TRAN] + (Extension no.) + [TRAN] + Hang up
Call transfer - Consultation transfer	(Call connected) + [TRAN] + (Extension no.) + [#] + Wait for answer + [TRAN] + Hang up
Conferencing call	(Call connected) + [CONF] + (Phone no.) + [#] + wait for answer + [CONF]
Call park and retrieve	Call park: (Call connected) + [another line key] + [*] [8] [4] + [#] + wait for 1 second + [#] + Hang up Call retrieve: Lift the handset + [#] [8] [4] + [#] + (Self extension no.) + [#]
Group pick-up	Lift the handset + [*] [1] [1] + [#]

Call pick-up	By feature access code, applicable to ALL extensions: Lift the handset + [*] [2] [1] + (Ringing extension no.) + [#] By "busy" lamp field, applicable to preset extensions: Lift the handset + [Busy lamp for that ext.]
Paging	[*] [7] [7] + (Paging group no.) + [Dial] + Announce
Listen to voicemail	[MASSAGE] + Lift the handset OR [*] [9] [0] + [Dial] + Lift the handset
Listen to voicemail (outside office)	Using other phone: (Dial 2205 1111 or 2562 0111) + (Your phone no.) + [#] + (Your voicemail passcode) + [#] + [1]
Phone book	[PhBook] + Choose [Personal]
Call logs	[CallLog]
IDD & chargeable call password	To lock: [*] [0] [4] + [#] + (System will prompt to enter password) + (Password) + [#] To unlock: [#] [0] [4] + [#] + (System will prompt to enter password) + (Password) + [#]
Call pull (for fixed mobile convergence)	From mobile to office phone: [*] [8] [8] + [#] From office to mobile phone: (Dial 2513 1111) + [*] [8] [8]
Menu	To view information menu: [Menu]

* Executive plan phone set model: Yealink T60

Service hotline number: 1833 111
one communications help link: http://www.pccwone.com/eng/new_version_help.html
Voice mail box and email reminder: customer is recommended to clean up voice mail box and email regularly.