

Sim Ring Forward / Cancel Forward User Guide

To forward your simring OneCall number:

- Dial 2626 2688
- Press [1] for English or [3] for Cantonese
- Enter your simring OneCall number then press [#]
- Enter your PIN and then press [#]
- Press [1] to activate Call Forwarding
- Enter the number you wish to forward to and then press [#]

To Cancel Call Forwarding of your simring number:

- Dial 2626 2688
- Press [1] for English or [3] for Cantonese
- Enter your OneCall number then press [#]
- Enter your PIN and then press [#]
- Press [#] to cancel Call Forwarding

To change Your PIN (Personal Identification Number):

- Dial 10071 for English or 10073 for Cantonese
- Select PIN change menu
- Press [#] to select PIN change for simring OneCall Standard Package

Note: Calls can be forwarded to any phones. Customers should not further forward that phone to other number which may create unnecessary delay of call time.

Example:

Telephone number
28xx xxxx (ext. 123)

simring OneCall number
8xxxxxxx

target number
9xxxxxxx