

## Combining fixed and mobile technologies

simplifying your business communications



One package

One view

One-stop service



Powered by fixed and mobile technologies, **ONE** communications simplifies your business and eliminates office hassle! A single monthly fee covers all your business communications essentials – business telephone service, broadband and telephone system. Features are user-friendly and well suited to small-to-medium enterprises.

This scalable service is charged for according to the user plan subscribed to, so no hefty upfront investment or maintenance payments are necessary. In addition, your user plan can be changed easily and in step with a growing workforce, enabling you to enjoy greater flexibility in an ever-changing business world.

**ONC** communications offers best-in-class features to enhance the user experience. On top of basic telephony features, you can enjoy unified messaging which streamline office operations while enabling you to be reached at any time.

# one communications





### 0<del>--</del> One package

- One monthly fee for business telephony, broadband, phone system, eFax and Wi-Fi, plus unified messaging
- No upfront capital investment, while saving on administration and maintenance costs

### One view

- Simplify communications by receiving voicemail, email and fax on your mobile phone<sup>1</sup> or computer
- Manage your messages via mobile handset, computer or desktop phone, whether you are in or away from your office

### O- One-stop service

- From consultation and implementation to maintenance freeing you from having to deal with multiple vendors
- One hotline for all inquiries ensures an end-to-end service experience

## One monthly fee

### encompassing all business communications essentials



telephone service & phone system



Business broadband service



Unified-messaging



eFax



### Features for each installation address:

### Business telephone service & phone system

- Dedicated phone number or company's prime number
- Phone set with comprehensive features
- Voicemail

#### Business broadband service

• Broadband or wireless broadband service

### Features for all user plans:

### Unified-messaging features

 Receive voicemail, email and fax on a mobile phone<sup>1</sup> or computer

#### eFax

Direct eFax number

#### Wi-Fi service

 Wireless broadband connectivity at PCCW-HKT Wi-Fi hotspots

## Simplicity and flexibility

### for business growth today and in the future

### Starting your own business?

- No upfront investment
- Free from having to deal with multiple vendors
- Scalable service for future business growth

### Expanding your business?

- Purchase of new system not required
- Extend office communications to mobile phones

### Relocating to new premises?

- ✓ One-stop installation support
- √ Saving relocation expenses such as for phone system
- Saving time to deal with multiple vendors

### Time to upgrade your system?

- √ No need to buy new system
- Saving system maintenance and upgrade costs

### System down?

- Strong support team for fast restoration
- One-stop hotline for 24/7 technical support
- No extra maintenance cost

### Individual user plan details

User plan	Boss or secretary	Executive	Staff	Operator
Monthly Fee <sup>2</sup>	\$268	\$238	\$198	\$338
Free use of phone set	9000 1111111111111111111111111111111111		1000   E	133 O
Business telephone service				
Dedicated phone number	✓	$\checkmark$	Company's prime number	Company's prime numbe
Basic features	•	*	and hunting function	
Intercom call				
<ul><li>Call display, call transfer and waiting</li><li>Call forward and pickup</li></ul>				
5-way conference	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Direct eFax number	·	·	·	
<ul><li>Speed dial</li><li>Voicemail</li></ul>				
Auto attendant				
Busy lamp field	,	,	,	/
• Indicate other extensions status	<b>✓</b>	$\checkmark$	<b>✓</b>	<b>~</b>
<ul><li>Paging</li><li>Broadcasting within group</li></ul>	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Boss/Secretary feature				
<ul> <li>Enables the secretary to make and receive calls on boss line, as well as</li> </ul>				
to monitor status of boss line	•			
Unified-messaging features				
Voicemail				
<ul> <li>Accessible via desktop phone, remotely or email</li> </ul>	$\checkmark$	$\checkmark$	$\checkmark$	Company voicemail
Operate voicemail remotely				
eFax				
<ul> <li>Can be received via email on mobile¹ or computer</li> </ul>				
3 simultaneous incoming faxes and	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
up to 50 pages per incoming fax				

### **Business telephone service (per installation address)**

• One complimentary corporate telephone line and fax line

### **Business broadband service (per installation address)**

### Free upgrade to broadband network specification:10Mbps/10Mbps³, subject to fiber network coverage

Broadband service according to the 6Mbps/640K<sup>3</sup> broadband network specification will be provided and shared among designated users Free first-time domain registration and first year's annual fee waived

Each user plan includes Wi-Fi account and email account with anti-virus scanning function

### Free advanced telephone system (per installation address)

200 hours' voicemail capacity (4 hours' voicemail will be provided for installation address with less than 25 users)

### **Optional features**

Door phone and door lock - \$100/pair/month

To learn more, please contact your account manager or call our Business Customer Hotline 10088.

# Business Customer Hotline Knowledgeable • Swift • Comprehensive

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### Remarks:

- 1. This function requires data usage and a mobile handset with appropriate functionality. Charges on data usage, or other relevant charges, may be incurred depending on the mobile service plan subscribed to.
- 2. Minimum monthly fee per installation address is \$2,500, and excludes other chargeable ONE communications features. Customers must subscribe to a user plan of at least 24 months in duration, subject to applicable terms and conditions, which are listed in the application form.
- 3. Business NETVIGATOR broadband network specification refers to network specifications of the broadband line connected from the first piece of network equipment or central office of the Business NETVIGATOR network to the modem at the customer's premises. According to the number of user plans subscribed to, the business broadband service refers to the dedicated downstream bandwidth / dedicated upstream bandwidth of 6Mbps/640K / 10Mbps/10Mbps. The actual speed user experiences will be affected by the user's device, technology, network and software used, network configuration and coverage, usage levels and extrapelus factors.